



NOVARAD SOUTH™
RIS | PACS FOR LIFE

Our regular customer satisfaction surveys show that 96% of NovaRad South customers find their support calls are answered promptly. 90% find their issue answered to their satisfaction. 86% are satisfied with the knowledge of our staff about their specific issue. Do you get this quality of support from any other vendor?

"NovaRad South is always there no matter what and they always greet you with a smile on the phone. My advice to anyone is to always look at the company and not just the system itself. Even if it is 2 o'clock in the morning they are there. I've never had a company treat me and my team any better"

– Mike Holloway, Andalusia Regional Hospital, Andalusia, Alabama

"Really we use the tech workstations the most. But the most valued feature is the administrative console because it is so easy to use. Additionally, we have found that we spend less time on our daily edits and more time with our patients."

– Brad Harris, Athens Regional Medical Center, Athens, Tennessee

"NovaRad South never makes you feel stupid when you call even with an easy question. If you ever have a question JUST CALL. No question is a dumb question so call any time. It has always been that way since the beginning of our relationship. They make you feel very important and your problem as well. NovaPACS is automatically upgradeable. That's the best feature and that is very important because we don't have to spend any extra money for the upgrades that we need to make things flow."

– Brenda Armstrong, Augusta Oncology Associates, Augusta, Georgia

"We looked at other options out there and NovaPACS is the most economical for what we need. We went to a seminar and heard no negative comments only great things about them."

– Malinda Butson, Piedmont Family Practice, Fort Mill, South Carolina

"I love NovaPACS but NovaRad South's service has been unbelievable. Any time I call day or night they are so nice when they greet you. If you leave a message they call you right back. I have never worked with anyone who is so prompt and courteous. NovaRad South is the best company I have been associated with. There are not enough words to say about the support. We work with a lot of companies that are not very responsive and NovaRad South is right on top of everything."

– Jackie Adams, Piedmont Family Practice, Fort Mill, South Carolina

"I looked at several different PACS vendors and NovaRad South was by far the most affordable. They answered all my questions to the point that I felt I was getting what I needed at a great price. Communication is a big key to success in everything, and I believe that the NovaRad South sales team kept me informed of what was going on at all times with our purchase. The project team was very helpful to me, this was my first installation of PACS and I have heard many horror stories. I was determined to make this a smooth transition and with their help it actually went better than I expected. The system is very user-friendly for both the techs and the Radiologist. I really like the way each Radiologist can customize or format their workstations the way they want it."

– Todd Radford, Livingston Regional Hospital, Livingston, Tennessee

"NovaRad South really has it together and knows what they are doing. You can tell that they are on the ball all the time. I have never dealt with anyone at other companies like them. They are not afraid to deal with things and complete them. I think that I am most impressed with their work ethics. They make my life here so much easier."

– Chris Campbell, Cannon Memorial Hospital, Pickens, South Carolina

"Wonderful support! They get in there and get me back up and running quick. We have had some little things go down and they get on the ball right then and get us up and going. NovaRad South is always punctual and very persistent. They had me back up and running with 30 minutes or less."

– Delinda Vann, Frontier Health, Inc., Reidsville, Georgia